REGISTERING FOR INTERNET BANKING

A quick and easy guide
WHY REGISTER?

CONVENIENCE
Manage your money online 24/7 anywhere in the world

SAVE TIME
Quick and easy to track and manage your account

SECURITY
Multiple security features to help protect you from fraud
WHICH SERVICE DO YOU NEED?

We offer two separate Internet Banking services for our international clients – Sterling Internet Banking and Currency Internet Banking. Each service has a separate log in and registration process. Read the information below to decide which of the services you need, whether it’s one or both of them.

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STERLING INTERNET BANKING

This is used for:

• International current accounts (Sterling only)
  – Cheque account
  – Executive Gold, Platinum accounts
  – Instant Access accounts
• International Savings Account
• International Regular Saver Account
• Islands Current & Savings Accounts
• Premier International Current Account (Sterling Only)

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CURRENCY INTERNET BANKING

This is used for:

• Euro & US Dollar International current accounts
• Euro & US Dollar Premier International Current Accounts
  – International Bonus Saver
  – International Incentive Saver
  – Fixed Term and Structured Deposit
• Money Market Call Account (including Islands)
• Lifestyle & Relative Return Strategy Portfolios (for Private Banking)
Our Sterling Internet Banking and Currency Internet Banking services offer a range of different ways to manage your money. Here are some of the key features of each service.

**STERLING INTERNET BANKING**

- View your balances, recent and pending transactions
- Transfer up to a maximum of £25,000 per day to someone else
- Unlimited transfers between your own accounts held within Lloyds Bank
  - Pay UK bills such as credit card and utility bills
  - Set up, amend or cancel standing orders
  - View and cancel direct debits
  - Manage paper statements

**MOBILE BANKING ON YOUR SMARTPHONE AND TABLET**

- Add travel flags
- Report a card lost or stolen
- SMS alerts
- Personalise your username/login details

**CURRENCY INTERNET BANKING**

**MANAGING YOUR MONEY ONLINE**

- View your balances and recent transactions
- View and manage your statements: switch paper statements on/off for most accounts
- Transfer money between your accounts
- Make FREE international payments – we won’t charge you, but some recipient and corresponding banks abroad may charge a fee for receiving payments
- Send up to £30,000 a day to almost anywhere in the world (£10,000 limit per payment)
- Set up, amend or cancel standing orders
- Request a banker’s draft.

**MANAGE YOUR INTERNET BANKING SERVICE**

- Update your email address and telephone numbers
- Request a change of address online
- Re-set your password and memorable name online
- Retrieve your User ID online.
We recommend you register for Offshore PhoneBank before registering for Internet Banking as certain transactional features require you to be PhoneBank registered. Please call us on +44 (0) 1539 736 626. Once you have chosen your appropriate Internet Banking service, you need to go to the correct online registration form. To do this, follow the steps here.

1. Click **REGISTER** from virtually any page at international.lloydsbank.com/internet-banking/

2. Find the service you want on the Internet Banking page and click **REGISTER**.
FILLING IN THE ONLINE REGISTRATION FORM

You now need to fill in the registration form on screen. The Sterling Internet Banking form and Currency Internet Banking forms are different, so please follow the correct instructions for each of them.

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STERLING INTERNET BANKING

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CURRENCY INTERNET BANKING
Important Information

When you speak to us on the phone, some calls may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

Lloyds Bank International Limited Registered Office and principal place of business: 11-12 Esplanade, St. Helier, Jersey JE2 3QA. Registered in Jersey No. 4029. Regulated by the Jersey Financial Services Commission to carry on deposit-taking business under the Banking Business (Jersey) Law 1991 and investment and general insurance mediation business under the Financial Services (Jersey) Law 1998. Lloyds Bank International Limited subscribes to the Jersey Code of Practice for Consumer Lending and has also notified the Jersey Financial Services Commission that it carries on money service business.

The Isle of Man branch of Lloyds Bank International Limited of PO Box 111, Peveril Buildings, Peveril Square, Douglas, Isle of Man IM99 1JJ is licensed by the Isle of Man Financial Services Authority to conduct deposit-taking and investment business and is also registered as an insurance intermediary in respect of general business.

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