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# REGISTERING FOR INTERNET BANKING

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A quick and easy guide

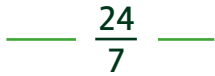


**LLOYDS BANK**

LLOYDS BANK INTERNATIONAL LIMITED  
LLOYDS BANK (GIBRALTAR) LIMITED

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## WHY REGISTER?



### CONVENIENCE

Manage your money  
online 24/7 anywhere  
in the world



### SAVE TIME

Quick and easy  
to track and manage  
your account



### SECURITY

Multiple security  
features to help  
protect you from fraud

## WHICH SERVICE DO YOU NEED?

We offer two separate Internet Banking services for our international clients – Sterling Internet Banking and Currency Internet Banking. Each service has a separate log in and registration process. Read the information below to decide which of the services you need, whether it's one or both of them.



### STERLING INTERNET BANKING

This is used for:

- International current accounts (Sterling only)
  - Cheque account
  - Executive Gold, Platinum accounts
  - Instant Access accounts
- International Savings Account
- International Regular Saver Account
- Islands Current & Savings Accounts
- Premier International Current Account (Sterling Only)



### CURRENCY INTERNET BANKING

This is used for:

- Euro & US Dollar International current accounts
- Euro & US Dollar Premier International Current Accounts
  - International Bonus Saver
  - International Incentive Saver
- Fixed Term and Structured Deposit
- Money Market Call Account (including Islands)
- Lifestyle & Relative Return Strategy Portfolios (for Private Banking)

## ADDITIONAL FUNCTIONALITY

Our Sterling Internet Banking and Currency Internet Banking services offer a range of different ways to manage your money. Here are some of the key features of each service.

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### STERLING INTERNET BANKING

- View your balances, recent and pending transactions
- Transfer up to a maximum of £25,000 per day to someone else
- Unlimited transfers between your own accounts held within Lloyds Bank
  - Pay UK bills such as credit card and utility bills
  - Set up, amend or cancel standing orders
    - View and cancel direct debits
    - Manage paper statements

### MOBILE BANKING ON YOUR SMARTPHONE AND TABLET

- Add travel flags
- Report a card lost or stolen
  - SMS alerts
- Personalise your username/login details

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### CURRENCY INTERNET BANKING

#### MANAGING YOUR MONEY ONLINE

- View your balances and recent transactions
- View and manage your statements: switch paper statements on/off for most accounts
  - Transfer money between your accounts
- Make FREE international payments – we won't charge you, but some recipient and corresponding banks abroad may charge a fee for receiving payments
- Send up to £30,000 a day to almost anywhere in the world (£10,000 limit per payment)
  - Set up, amend or cancel standing orders
    - Request a banker's draft.

#### MANAGE YOUR INTERNET BANKING SERVICE

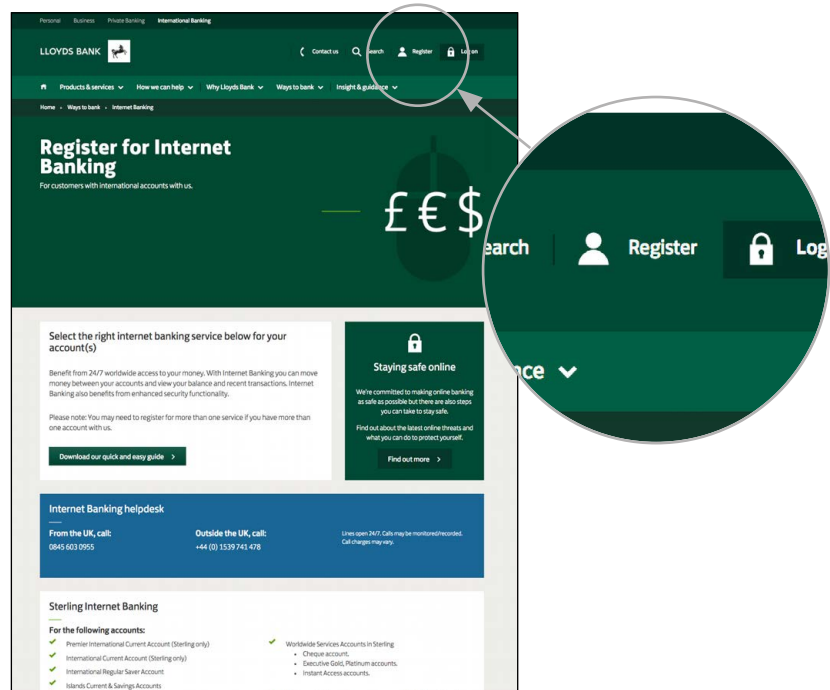
- Update your email address and telephone numbers
  - Request a change of address online
- Re-set your password and memorable name online
  - Retrieve your User ID online.

# GOING ONLINE TO REGISTER

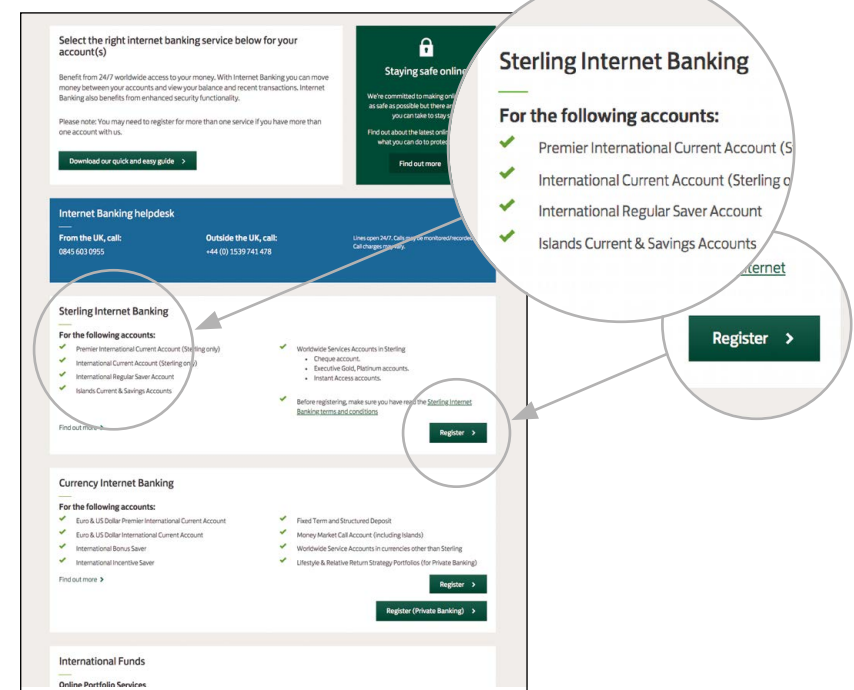
We recommend you register for Offshore PhoneBank before registering for Internet Banking as certain transactional features require you to be PhoneBank registered. Please call us on **+44 (0) 1539 736 626**.

Once you have chosen your appropriate Internet Banking service, you need to go to the correct online registration form. **To do this, follow the steps here.**

**1** Click **REGISTER** from virtually any page at [international.lloydsbank.com/internet-banking/](http://international.lloydsbank.com/internet-banking/)



**2** Find the service you want on the Internet Banking page and click **REGISTER**



# FILLING IN THE ONLINE REGISTRATION FORM

You now need to fill in the registration form on screen. The Sterling Internet Banking form and Currency Internet Banking forms are different, so please follow the correct instructions for each of them.



## STERLING INTERNET BANKING

Overview +

How to register -

**Step 1: Is Sterling Internet Banking the right service for me?**

**Check if your account is listed below:**

- Premier International Current Account (Sterling only)
- International Current Account (Sterling only)
- International Savings Account.
- WorldWide Services accounts in Sterling:
  - Cheque account.
  - Executive Gold, Platinum accounts.
  - Instant Access accounts.
- Islands Current and Savings accounts.

**Account not listed here?**  
[Try Currency Internet Banking](#)

**Step 2: Complete the online form**

**What you'll need:**

- Your account details.

On the first page of registration you'll need to enter some personal details so we can identify you.

The second page is where you select your Internet Banking log on details. Choose a memorable User ID which is 9-10 characters. You'll also need to set a password which is 6-15 characters, avoiding anything too simple such as 'abc123', which may be easy for others to guess.

**Step 3: We'll call you**

Next, we'll call you to verify that it's you registering for Internet Banking. You can choose which number we call you on as long as we have it on record.

Clear instructions on how to complete this part of registration are provided both on screen and when we call you.

If we are unable to call you we will send an activation code to your home address within a few days.

**Step 4: Log on**

If you successfully completed our security call, you can log on straight away using the User ID and password you chose during registration. We'll then ask you to set up some memorable information which you'll need every time you log on.

If an activation code is being sent to your home address, you will be able to log on once this has arrived. Once received, log on using your chosen User ID and password and then we'll ask you to enter this activation code.

Once logged in successfully you will be given the tour of Internet Banking and you'll be able to enjoy all the great benefits banking.

How secure is it? +



## CURRENCY INTERNET BANKING

Overview +

How to register -

**Step 1: Is Currency Internet Banking the right service for me?**

**Check if your account is listed below:**

- Euro and US Dollar Premier International Current Account.
- Euro & US Dollar International Current Account
- International Bonus Saver.
- International Incentive Saver.
- Fixed Term and Structured deposits.
- Money Market Call Account.
- WorldWide Service accounts in currencies other than Sterling.
- Lifestyle & Relative Return Strategy Portfolios (for Private Banking)

**Account not listed here?**  
[Try Sterling Internet Banking](#)

**Step 2: Complete the online form**

**What you'll need:**

- A valid email address.
- Your account number.
- Your sort code.

**Step 3: We'll call you straightaway to verify your identity**

Select a telephone number we have for you and we'll automatically call you back to verify your identity.

**Step 4: Login straight away**

We'll give you your User ID at the end of the process so you can login and start managing your money straight away.

We'll also send you a letter in the post confirming your registration and User ID. Keep this letter in a safe place.

How secure is it? +

Lloyds Bank International Limited, a Jersey registered and regulated bank, is a subsidiary of Lloyds Bank Corporate Markets plc, a UK Non-ring-fenced Bank. Both companies are part of Lloyds Banking Group plc and are independent from Lloyds Bank plc which is Lloyds Banking Group's ring-fenced, UK regulated retail and commercial bank. For more information on ring-fencing visit [international.lloydsbank.com/ringfencing](http://international.lloydsbank.com/ringfencing)

### Important Information

When you speak to us on the phone, some calls may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

Issued by Lloyds Bank International Limited and Lloyds Bank (Gibraltar) Limited.

Lloyds Bank International Limited Registered Office and principal place of business: 11-12 Esplanade, St. Helier, Jersey JE2 3QA. Registered in Jersey No. 4029. Regulated by the Jersey Financial Services Commission to carry on deposit-taking business under the Banking Business (Jersey) Law 1991 and investment and general insurance mediation business under the Financial Services (Jersey) Law 1998. Lloyds Bank International Limited subscribes to the Jersey Code of Practice for Consumer Lending and has also notified the Jersey Financial Services Commission that it carries on money service business.

The Isle of Man branch of Lloyds Bank International Limited of PO Box 111, Peveril Buildings, Peveril Square, Douglas, Isle of Man IM99 1JJ is licensed by the Isle of Man Financial Services Authority to conduct deposit-taking and investment business and is also registered as an insurance intermediary in respect of general business.

The Guernsey branch of Lloyds Bank International Limited, principal place of business: PO Box 136, Sarnia House, Le Truchot, St. Peter Port, Guernsey GY1 4EN is licensed by the Guernsey Financial Services Commission to take deposits and to carry on controlled investment business and insurance intermediary business under the Banking Supervision (Bailiwick of Guernsey) Law 1994, the Protection of Investors (Bailiwick of Guernsey) Law 1987 (as amended) and the Insurance Managers and Insurance Intermediaries (Bailiwick of Guernsey) Law 2002 (as amended), respectively, and is also registered with the Guernsey Financial Services Commission as a money service provider.

Lloyds Bank (Gibraltar) Limited Registered Office and principal place of business: Royal Ocean Plaza, Ocean Village, Gibraltar GX11 1AA. Registered in Gibraltar No. 99982. Regulated and authorised by the Gibraltar Financial Services Commission for the conduct of banking, investment and insurance mediation business.

Lloyds Bank International Limited and Lloyds Bank (Gibraltar) Limited are wholly owned subsidiaries of Lloyds Bank Corporate Markets plc. Lloyds Bank Corporate Markets plc is incorporated in the United Kingdom, is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Registration number 763256, and is part of the Lloyds Banking Group. Lloyds Bank International Limited and Lloyds Bank (Gibraltar) Limited place funds with Lloyds Bank plc and Lloyds Bank Corporate Markets plc and thus their financial standing is linked to that of the group.

Depositors may wish to form their own view on the financial standing of Lloyds Bank International Limited and Lloyds Bank (Gibraltar) Limited and their parent based upon publicly available information.

Lloyds Bank International Limited's latest annual financial statements are available on our website at <http://international.lloydsbank.com/legal-information/>. Lloyds Bank (Gibraltar) Limited's latest annual financial statements are available through Companies' House in Gibraltar at [www.companieshouse.gi](http://www.companieshouse.gi)



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